

# Lindbergh Terminal Information & Maps



## Travelers Assistance/Information

Travelers Assistance volunteers provide services to the traveling public and information regarding the airport, airlines, tourist attractions and local accommodations. Translation/interpreter services and infant supplies in times of emergency are also available.

The main office is located near the entrances to Concourses C and D, next to the Airport Barber. Hours are 8 a.m. to 8 p.m. daily. Holiday hours vary. Phone 612-726-5500.

Travelers Assistance booths are also located on the Ticketing Level near the entrances to Concourses E and F, on Concourses A and C, and by exit door 3. Additional information booths are located on the Tram Level, in the Transit Center and on the Baggage Claim Level across from carousels 6 and 10.

## Facilities and Services

**Animal Relief Area** – Located on the Baggage Claim Level outside door 6.

### Airline Clubs

**Northwest Airlines World Clubs** – One is located on Concourse C, near gate C12. The other is in the main concessions area, next to the Chili's Too restaurant, between the entrances to Concourses F and G.

**United Airlines Red Carpet Club** – Located on Concourse E next to gate E6.

**Airport Business Center/TravelEx** – Offers a variety of business and personal services. Located on the Ticketing Level between exit doors 5 and 6. Phone: 612-726-5184.

**Carts** – Electric carts are available on all concourses to transport the elderly or those with special needs. Contact your airline for cart service. Designated cart stops are located throughout the terminal.

**Children's Play Area** – Located on Concourse C.

**Computer Phone Hook-up/Data Port** – All pay phones have computer hook-ups. Data ports are also available in the Service Centers. Wireless Internet services are available in the Northstar Crossing concessions area, the Grieve Conference Center and on Concourses C, D, E, F, and G, and all airline clubs.

**Pierson M. Grieve Conference Center** – The Grieve Conference Center is located on the Mezzanine Level above the Chili's Too restaurant. The conference center has eight private, executive-style rooms and four individual workstations with computer data ports and telephones. Services include: copy/fax machines, office/presentation equipment rentals, catering, computer and Internet access, notary and administrative support. Hours are Monday through Friday, 8 a.m. to 5 p.m. Phone: 612-794-4500.

**Duty Free Shop** – Located at the entrance to Concourse G, inside the World Passage Store.

**Financial Services** – Cash machines are located throughout the Lindbergh Terminal. Foreign currency exchange, travel insurance and Western Union money transfer services are available at the Airport Business Center/TravelEx (see previous page). A currency exchange booth is also located near the entrance to Concourse G, next to Caribou Coffee.

**Lost and Found** – Located in the Police Operations Center on the Baggage Claim Level, near carousel 14. Hours are Monday through Friday, 7 a.m. to 12 p.m. and 1 p.m. to 6 p.m. Phone: 612-726-5141. For items lost in aircraft or at gate areas, please contact the airline directly. For items left at the security checkpoints, please contact the Transportation Security Administration at 952-851-5610.

**Family Room** – Provides a comfortable atmosphere for nursing, diaper changing and play. Located near security checkpoint 1 and the entrance to Concourse D.

**Observation Deck** – Located near the entrance to Concourse D.

**Passenger Paging** – Paging services and airport information are available by calling 612-726-5555, visiting any of the information booths, or using one of the black courtesy telephones located throughout the terminal.

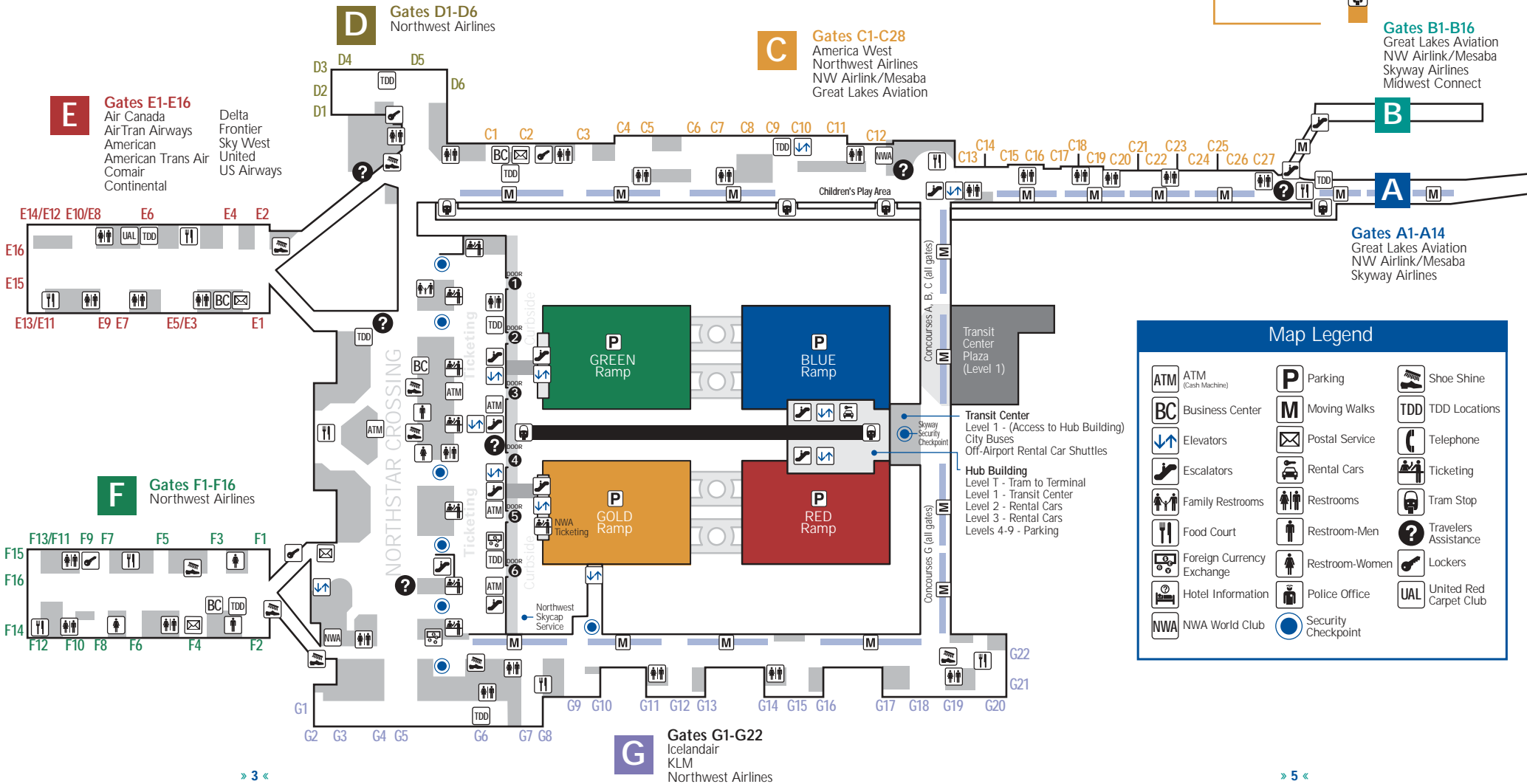
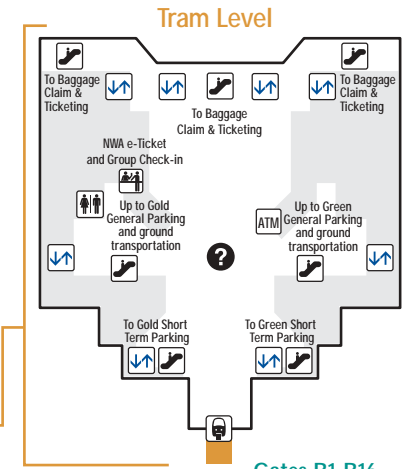
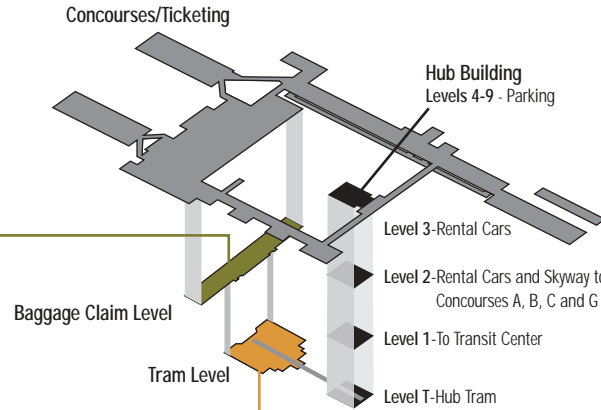
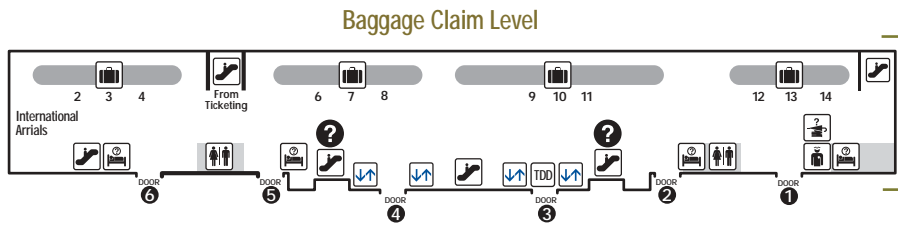
**Postal Services** – Mail drop-off locations and stamp machines are located throughout the terminal.

**Service Centers** – Self-serve business centers are located throughout the terminal.

**Smoking** – MSP is a non-smoking facility.

**Translation Services** – Multi-lingual operators are available by phone at some of the information booths.

**Wheelchairs** – Wheelchairs are available from your airline and most information booths.



Map Legend			
	ATM (Cash Machine)		Shoe Shine
	Business Center		TDD Locations
	Elevators		Telephone
	Escalators		Ticketing
	Family Restrooms		Tram Stop
	Food Court		Travelers Assistance
	Foreign Currency Exchange		Lockers
	Hotel Information		United Red Carpet Club
	NWA World Club		Security Checkpoint
	Parking		Restrooms
	Moving Walks		Restroom-Men
	Postal Service		Restroom-Women
	Rental Cars		Police Office

## Emergency/Police

The Police Operations Center is located on the Baggage Claim Level, near carousel 14. The Airport Police Department is available for travelers in need by calling 612-726-5577 (non-emergency) or 911.

**Automated External Defibrillators (AEDs)** are located at key points throughout the Lindbergh Terminal. AEDs are accessible to the public and airport employees for use in cardiac emergencies. The units are placed near airport courtesy phones, so callers can dial 911 to alert emergency medical personal. For more information, pick up a MSP Heart Safe Program brochure at any airport information booth.

## Ground Transportation

**Taxis and Limousines** – Accessible from the Tram Level, one floor below Baggage Claim.

**Bus Service** – City buses are available at the Transit Center. Metro Transit's 24-hour automated information line is 612-341-4287.

**Shuttle** – The shuttle to the Humphrey Terminal and Humphrey parking ramp is free and runs every 20 to 25 minutes, 24-hours-a-day. Pick-up and drop-off at the Lindbergh Terminal is located at the Transit Center, just east of the Blue and Red parking ramps. Pick-up and drop-off at the Humphrey Terminal is located on the first level of the Humphrey parking ramp.

**Car Rental** – Off-airport rental companies have phone banks on the Baggage Claim Level opposite carousels 2, 5 and 10. Off-airport rental car companies provide shuttle service from the Transit Center, located just east of the Blue and Red parking ramps. Rental car counters for on-airport companies are located in the Hub Building, reached via the underground tram (board on the Tram Level of the Lindbergh Terminal).

### On-Airport

Alamo, 612-726-5323, 1-800-327-9633, [www.goalamo.com](http://www.goalamo.com)

Avis, 612-726-5220, 1-800-831-2847, [www.avis.com](http://www.avis.com)

Budget, 612-726-9258, 1-800-527-0700, [www.budgetrentacar.com](http://www.budgetrentacar.com)

Dollar, 612-725-0844, 1-800-800-4000, [www.dollar.com](http://www.dollar.com)

Enterprise, 612-866-7650, 1-800-325-8007, [www.enterprise.com](http://www.enterprise.com)

Hertz, 651-698-9585, 1-800-654-3131, [www.hertz.com](http://www.hertz.com)

National, 612-726-5600, 1-800-227-7368, [www.nationalcar.com](http://www.nationalcar.com)

### Off-Airport

Americar, 612-866-4918, [www.americar.com](http://www.americar.com)

Payless, 1-800-886-3733, [www.paylesscarrental.com](http://www.paylesscarrental.com)

Thrifty, 612-854-8080, 1-800-367-2277, [www.thrifty.com](http://www.thrifty.com)

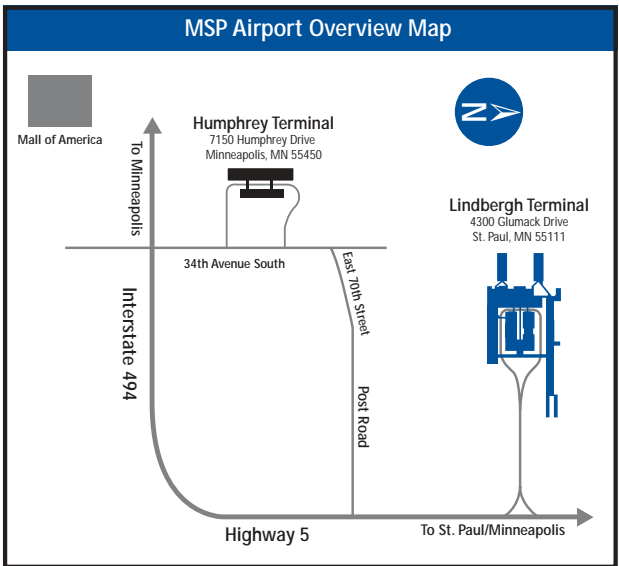
## Parking

Available next to the Lindbergh and Humphrey Terminals. Call 952-826-7000 or 1-888-868-7001 for more information on any of the airport parking ramps.

**Short-Term Parking** – Designed for stops under two hours, the short-term ramp is connected to the terminal via the Tram Level. Recommended for those dropping off or picking up passengers. Automated pay stations are available at terminal exit doors to the ramp, providing quick egress from the facility

**General Parking** – Designed for parking more than two hours, connected to the Lindbergh Terminal via enclosed skyways and the Tram Level.

**Valet Parking** – Valet service is available in a heated, attended garage, and is accessible on the Tram Level.



**Lindbergh Terminal**

Minneapolis-St. Paul International Airport

4300 Glumack Drive

St. Paul, MN 55111

612-726-5555

**Metropolitan Airports Commission**

General Offices

6040 28th Avenue South

Minneapolis, MN 55450

612-726-8100

[www.mspairport.com](http://www.mspairport.com)