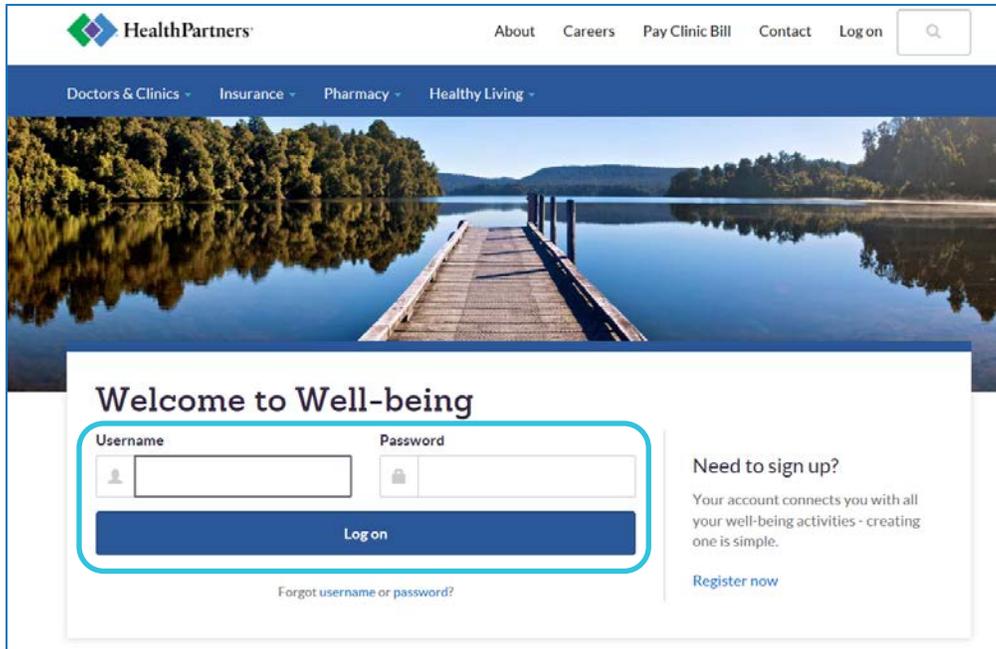


# HealthPartners health and well-being log-on instructions

Do you have a [healthpartners.com/wellbeing](https://healthpartners.com/wellbeing) username and password?

If yes:

1. Go to [healthpartners.com/wellbeing](https://healthpartners.com/wellbeing)
2. Enter your **Username** and **Password** and click **Log on**



HealthPartners® About Careers Pay Clinic Bill Contact Log on

Doctors & Clinics - Insurance - Pharmacy - Healthy Living -

## Welcome to Well-being

Username Password

Log on

Forgot username or password?

Need to sign up?  
Your account connects you with all your well-being activities - creating one is simple.  
[Register now](#)

## Need help?

If you don't remember your username or password, use the **Forgot username** or **password** links on the login page.

To have your password reset or for additional assistance, call HealthPartners Customer Service at **952-883-7800** or toll free at **1-800-311-1052**, Monday through Thursday, 8 a.m. to 8 p.m. CT, and Friday, 8 a.m. to 6 p.m. CT.



If no:

1. Go to [healthpartners.com/wellbeing](https://healthpartners.com/wellbeing) and click on the **Register now** link.

The screenshot shows the HealthPartners website header with navigation links: About, Careers, Pay Clinic Bill, Contact, and Log on. Below the header is a blue navigation bar with links for Doctors & Clinics, Insurance, Pharmacy, and Healthy Living. The main content area features a large image of a wooden dock extending into a calm lake. Overlaid on this image is a white login box titled "Welcome to Well-being". The login box contains fields for Username and Password, a "Log on" button, and a "Forgot username or password?" link. To the right of the login fields is a "Need to sign up?" section with a "Register now" button.

2. Enter your **Company name** as **MCAD** and click the **Continue** button.

The screenshot shows the "Registration" page on the HealthPartners website. The page title is "Registration" and the subtitle is "Sign up for an account". Below the subtitle is a message: "Enter the name of the company offering your well-being program. Be sure it's spelled exactly as provided by your employer." There is a text input field labeled "Company name" which is highlighted with a blue border. Below the input field are "Cancel" and "Continue" buttons, with the "Continue" button also highlighted with a blue border. To the right of the registration form is a "Talk with Customer Service" section featuring a headset icon, the text "Talk with Customer Service", and contact information: "Monday - Thursday 8 a.m. - 8 p.m. CT", "Friday 8 a.m. - 6 p.m. CT", "800-311-1052 (toll-free)", "952-883-7800", and "877-222-2794 (TTY)".

- Indicate whether or not you have HealthPartners insurance through the **Minneapolis College of Art and Design** by clicking the **Yes** or **No** button and then click the **Continue** button.

### Sign up for an account

You told us on the previous page that your well-being account is through   Have HealthPartners insurance through   too? If you've already set up your well-being account, log on at [healthpartners.com](http://healthpartners.com) using your online account info.

All fields are required.

**Do you currently have HealthPartners insurance through   ?**

Yes

No

Cancel   Continue

**Talk with Customer Service**

Monday - Thursday  
8 a.m. - 8 p.m. CT

Friday  
8 a.m. - 6 p.m. CT

[800-311-1052](tel:8003111052) (toll-free)  
[952-883-7800](tel:9528837800)  
[877-222-2794](tel:8772222794) (TTY)

- Enter your 8-digit HealthPartners **Member ID** (this number is found on your membership card), and your **Date of birth**, then click the **Continue** button.

## Registration

### Sign up for an account

It's two easy steps to set up your *my*HealthPartners account. Once you do, you can see your claims and account balances, get started with online delivery of your plan documents and more.

HealthPartners	
ID	55555555 Group 11375 Member No.
Name	JOHN DOE
Care Type	Open Access
Office Visit	\$25.00
Urgent Care	\$25.00
Comprehensive Care	\$10.00
PHARM 800585 SUPCR 24802	
<a href="http://HealthPartners.com">HealthPartners.com</a>	

For step one, enter your 8-digit member ID number as shown on your HealthPartners insurance card.

[Need help signing up for an account?](#)

All fields are required.

**Member ID**

**Date of birth**

Example: mm/dd/yyyy

Cancel   Continue

**Talk with Customer Service**

Monday - Thursday  
8 a.m. - 8 p.m. CT

Friday  
8 a.m. - 6 p.m. CT

[800-311-1052](tel:8003111052) (toll-free)  
[952-883-7800](tel:9528837800)  
[877-222-2794](tel:8772222794) (TTY)



5. **Create username, Create password**, enter your **Email address**, set up **Security questions**, read the Terms and Conditions and mark the **“I agree”** checkbox, then click the **Continue** button.

## Registration

### Create my account

Choose your username and password. Then answer a few security questions, and you'll be set.

All fields are required.

**Create username**

Must be at least eight characters. It can include both letters and numbers.

**Create password**

Show password

**Your password must have:**

- Eight or more characters
- Upper and lowercase letters
- At least one number

**Confirm password**

**Email address**

**Confirm email address**

**Set up security questions**

Your security questions verify your identity. And they can help recover your password if you forget it.

All fields are required.

**Security question 1**

Choose a security question

**Answer 1**

**Security question 2**

Choose a security question

**Answer 2**

**Security question 3**

Choose a security question

**Answer 3**

I have read and agree to the Terms and Conditions. <#>

I agree

Cancel

### Talk with Customer Service

Monday - Thursday  
8 a.m. - 8 p.m. CT

Friday  
8 a.m. - 6 p.m. CT

800-311-1052 (toll-free)  
952-883-7800  
877-222-2794 (TTY)

